VIA eFILE

PATENT APPLICATION Docket No. 13768.1360

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of)
**	Grzegorz Guzik, et al.	į
Serial No.:	10/811,654)) Art Uni) 3696)
Filed:	March 29, 2004	
Conf. No.:	2418)
For:	KEY PERFORMANCE INDICATOR SYSTEM AND METHOD)
Examiner:	John A. Anderson)
Customer No.:	47973)

AMENDMENT "D" AND RESPONSE AFTER NON-FINAL

VIA eFILE AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Non-Final Office Action of October 16, 2009 (paper no. 20091007), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.